

KNOWLEDGE BASE ARTICLE

How to Approve Microsoft Graph API Permissions for Vitextra Solutions in the SharePoint Admin Center



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Overview

Several Vitextra web parts read data that lives outside the SharePoint site: user profiles and the manager hierarchy in Microsoft Entra ID, presence in Microsoft Teams, calendars, tasks in Planner and To Do, files in OneDrive. SharePoint Framework (**SPFx**) solutions reach this data through Microsoft Graph, and a tenant administrator has to allow it once.

The mechanism is the same for every SPFx solution: the solution package declares the permissions it needs, SharePoint turns the declaration into *permission requests* when the package is deployed to the **App Catalog**, and the requests wait on the **API access** page of the SharePoint admin center until an administrator approves or rejects them.

This article explains which Vitextra products request permissions and why, how to approve the requests, how to review and revoke them later, and what you see in the web parts when a permission is missing. It is written for SharePoint and Global Administrators who install Vitextra products, and for security officers who review such requests.

Note

The article covers the API access requests of SPFx solutions only. Installing the package itself is described in [KB10035. How to Install a Vitextra Product in SharePoint Online](#).

What is requested and why

All permissions requested by Vitextra products are **delegated** permissions: they work only in the context of the signed-in user and never give a web part access beyond what that user already has in Microsoft 365. A web part that lists colleagues shows exactly the people and attributes the user could look up in Outlook or Teams; a web part that shows tasks shows the tasks of the user who opened the page.

The table lists the permissions declared by the current versions of the products that use Microsoft Graph.

Product	API	Permissions	Used for
Employee Directory	Microsoft Graph	User.Read.All, Directory.Read.All, People.Read, Presence.Read.All,	Reading user profiles, departments and managers; relevant

Product	API	Permissions	Used for
		Calendars.Read	people; Teams presence; the free/busy status for the availability indicator
Employee Details	Microsoft Graph	User.Read.All, User.ReadWrite, People.Read.All, Presence.Read.All, Files.Read.All, Sites.Read.All, Calendars.Read.Shared	Reading profiles; letting a user edit his or her own profile fields; relevant people; presence; documents and sites the person recently worked with (Microsoft Graph insights); the free/busy status of colleagues for working hours and availability
Organizational Chart	Microsoft Graph	User.Read.All, Directory.Read.All, Presence.Read.All	Building the reporting hierarchy from the Manager attribute; department and job title; Teams presence
Absence & Coverage	Microsoft Graph	User.Read.All	Resolving employees, their managers and direct reports for requests, approvals and substitutions
My Tasks	Microsoft Graph	User.Read, User.ReadBasic.All,	Tasks from Planner, To Do and flagged

Product	API	Permissions	Used for
		Tasks.ReadWrite	e-mail; names of task authors
My Tasks	Azure DevOps	user_impersonation	The Azure DevOps source and the Azure DevOps Query web part
Password Vault	Microsoft Graph	Files.ReadWrite.AppFolder	Storing the encrypted vault in the application folder of the user's OneDrive

Products that work only with the current site – Announcements Carousel, List Filter Online, QR Code Generator, Questions & Answers, Quick Poll, RSS Reader, Smart Search and Smart Tiles – request **no** API permissions. Nothing appears for them on the **API access** page.

Note

A permission name such as *Tasks.ReadWrite* or *User.ReadWrite* is the name of the Microsoft Graph scope, which may be broader than what the product does with it. My Tasks only reads tasks; Employee Details writes only the profile fields of the signed-in user. The product-specific articles explain each permission in detail: [KB10235. Microsoft Graph Permissions Required by Organizational Chart](#), [KB10303. My Tasks: Required Permissions, Privacy and Security](#).

Where the requests come from

A permission request is created when the **.sppkg** package is deployed to the tenant App Catalog. The requests belong to the package, not to the individual web parts, so a solution that contains two web parts shows one set of requests, and a permission that is needed only by an optional feature (the Azure DevOps source of My Tasks, for example) is requested together with the others.

Two points are important for governance:

- **Approval is tenant-wide.** SharePoint grants the permission to a single Microsoft Entra ID application that it uses for all SPFx solutions – *SharePoint Online Web Client*

Extensibility (earlier: *SharePoint Online Client Extensibility Web Application Principal*). Once *User.Read.All* has been approved for Employee Directory, the same grant is used by Organizational Chart and by any other SPFx solution in the tenant that requests it. This is how the SharePoint Framework works, not a Vitextra design decision.

- **Deployment does not depend on approval.** A Vitextra product can be deployed, added to sites and placed on pages while its requests are still pending or even rejected. Only the features that depend on the missing permission fail.

Prerequisites

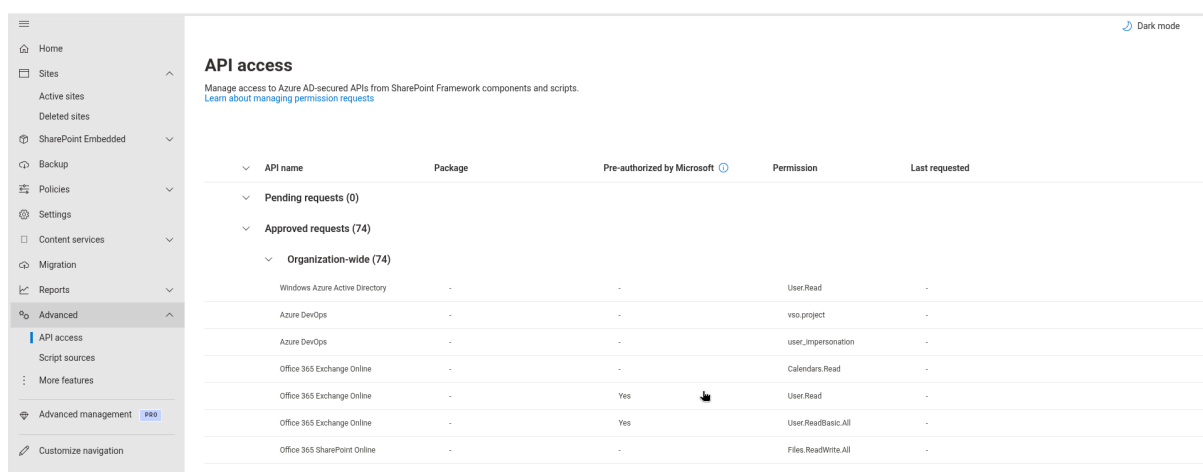
- The Vitextra package is uploaded to the tenant App Catalog and deployed (**Enable app**).
- You are signed in with an account that has the **SharePoint Administrator** or **Global Administrator** role. Site collection administrators and App Catalog owners cannot approve API access.

Warning

The **API access** page shows the requests of packages deployed to the **tenant** App Catalog. If you prefer to deploy Vitextra products from a site collection app catalog, deploy the package to the tenant App Catalog first and approve the requests there; the approved permissions are tenant-wide and are then available to the copy in the site collection app catalog as well.

Approving the requests

1. Open the [Microsoft 365 admin center](#) and go to the **SharePoint admin center**.
2. In the left navigation, expand **Advanced** and select **API access**.



API name	Package	Pre-authorized by Microsoft	Permission	Last requested
Pending requests (0)				
Approved requests (74)				
Organization-wide (74)				
Windows Azure Active Directory	-	-	User.Read	-
Azure DevOps	-	-	vso.project	-
Azure DevOps	-	-	user_impersonation	-
Office 365 Exchange Online	-	-	Calendars.Read	-
Office 365 Exchange Online	-	Yes	User.Read	-
Office 365 Exchange Online	-	Yes	User.ReadBasic.All	-
Office 365 Exchange Online	-	-	Files.ReadWrite.All	-

The API access page of the SharePoint admin center

3. On the **Pending requests** tab, find the requests of the Vitextra package. Each row shows the package name (for example *Vitextra Employee Directory*), the API (*Microsoft Graph* or *Azure DevOps*) and the permission.

4. Select a request and click **Approve**. Read the description in the panel and confirm with **Approve**.

5. Repeat for every request of the package. A permission that has already been approved for another solution does not appear again: SharePoint reuses the existing grant.

6. Switch to the **Approved requests** tab and check that all permissions of the package are listed.

Microsoft Graph	-	Yes	Presence.Read.All	-
Microsoft Graph	-	Yes	TeamsAppInstallation.ReadWriteSel...	-
Microsoft Graph	-	Yes	User.Read	-
Microsoft Graph	-	Yes	User.ReadBasic.All	-
Microsoft Graph	-	Yes	Tasks.ReadWrite	-
Microsoft Graph	-	Yes	Group-Conversation.ReadWrite.All	-
Microsoft Graph	-	Yes	Team.ReadBasic.All	-
Microsoft Graph	-	Yes	Channel.Create	-
Microsoft Graph	-	Yes	Sites.Read.All	-
Microsoft Graph	-	-	Presence.Read	-
Microsoft Graph	-	-	User.Read.All	-
Microsoft Graph	-	Yes	Calendars.Read	-
Microsoft Graph	-	-	Directory.Read.All	-
Approved requests				

Users do not see a consent prompt: after the approval the web parts work for everybody in the tenant. The grant usually takes effect within a few minutes; if a web part still reports a missing permission, reload the page or sign out and in again to get a new token.

Tip

You can approve the requests in one go with the SharePoint Online Management Shell: `Get-SPOTenantServicePrincipalPermissionRequests` lists the pending requests, and `Approve-SPOTenantServicePrincipalPermissionRequest -RequestId <id>` approves one of them. This is convenient when you roll out several Vitextra products at once.

Approving only part of the permissions

You may approve some requests and reject others. The web part keeps working, and only the dependent feature is affected:

- *Presence.Read.All* rejected – Employee Directory, Employee Details and Organizational Chart show people without the Teams presence indicator.
- *Calendars.Read* / *Calendars.Read.Shared* rejected – the availability and working-hours information is not shown.
- *Files.Read.All* / *Sites.Read.All* rejected – Employee Details does not show recent files and sites.
- *user_impersonation* (Azure DevOps) rejected – the Azure DevOps source of My Tasks and the Azure DevOps Query web part cannot sign in to Azure DevOps.

Rejecting the core permission of a product (*User.Read.All* for the people-centric products, *Tasks.ReadWrite* for My Tasks, *Files.ReadWrite.AppFolder* for Password Vault) leaves the web part without data.

What users see when a permission is missing

Symptom	Likely cause
The web part shows an error about access being denied, insufficient privileges or a missing consent	The core permission is pending or rejected
Employees are listed, but the colored presence dot is missing	<i>Presence.Read.All</i> is not approved
The organizational chart is empty or shows only the current user	<i>User.Read.All</i> or <i>Directory.Read.All</i> is not approved
My Tasks shows nothing for Planner, To Do and Outlook, while the SharePoint source works	<i>Tasks.ReadWrite</i> is not approved
Everything worked, and after an update one feature stopped	The new version requests an additional permission that is still pending

Open the **API access** page and compare the **Pending requests** and **Approved requests** tabs with the table at the beginning of this article.

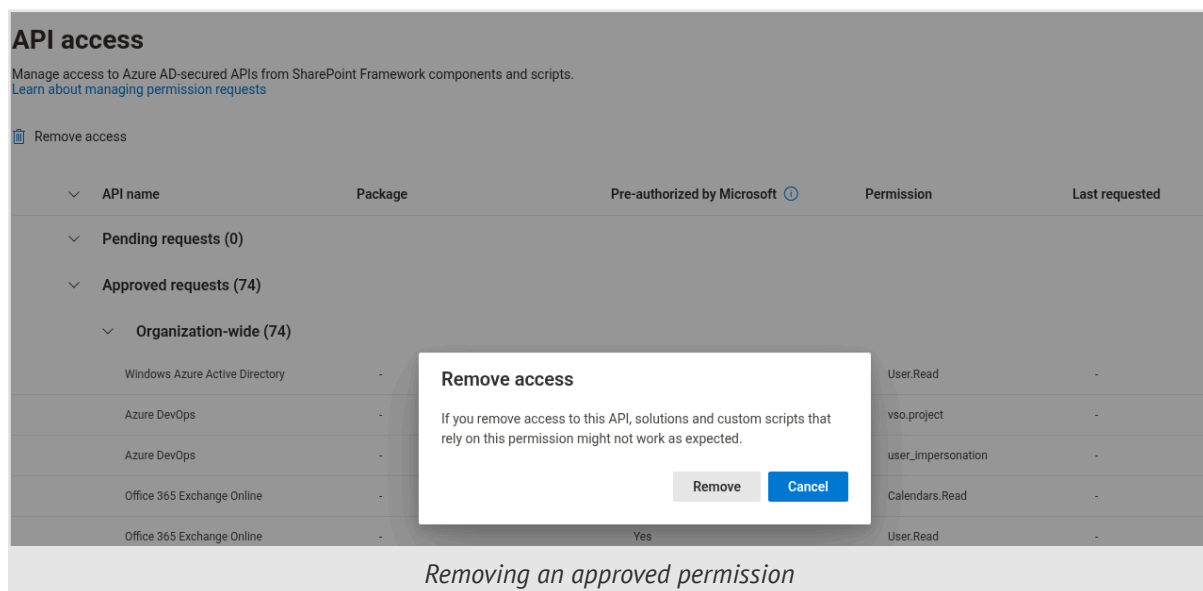
Updates and new permissions

When you upload a new version of a package (see [KB10050. How to Update a Vitextra SPFx Solution in SharePoint Online](#)), the permissions that were approved earlier stay approved. If the new version declares a permission that the previous one did not, the new request appears on the **Pending requests** tab and has to be approved in the same way. Vitextra lists such changes in the release notes of the product.

Reviewing and revoking permissions

Because the grants are shared by all SPFx solutions, removing a Vitextra product does **not** revoke the permissions it requested. To revoke a permission:

- 1 Open **API access** and switch to the **Approved requests** tab.
- 2 Select the permission and click **Remove**.
- 3 Confirm.



Warning

Before you remove a permission, check whether another solution in the tenant depends on it — your own SPFx web parts, products of other vendors and Microsoft's own pre-authorized permissions appear on the same tab. Removing a permission that another solution uses breaks that solution immediately.

A rejected request can be approved later: rejected requests stay on the **Pending requests** tab until the package is removed from the App Catalog. If a request has disappeared, redeploying the package in the App Catalog recreates it.

Security notes for reviewers

- Every call to Microsoft Graph is made from the browser of the signed-in user with a token issued for that user. Vitextra web parts have no application (app-only) permissions and no service account.
- Microsoft Graph applies the user's own permissions on top of the delegated scope: a user who is hidden from the address book, or a tenant that restricts the *People* API, is reflected in the web parts in the same way as in Outlook.
- No directory data, task data or files are sent to Vitextra. The only requests to Vitextra services are the license check and usage telemetry with technical identifiers; see [KB10363. Where Vitextra Products Store Your Data: Privacy, Data Residency and GDPR](#).

Terms

App Catalog

The App Catalog is a special SharePoint site that stores apps for SharePoint, Teams, and other Microsoft 365 services. Global or SharePoint administrators can upload and manage applications from the AppSource marketplace, custom-developed apps, or third-party apps for the organization's internal use. There can be only one tenant-level App Catalog in a tenant; site collection app catalogs can be added for individual site collections.

SharePoint Framework (SPFx)

SharePoint Framework (SPFx) is a model for building client-side web parts, components, and extensions for SharePoint Online, SharePoint Server (on-premises), and Microsoft Teams. SPFx customizations are based on JavaScript and support the modern user interface natively.