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RSS Reader: Frequently Asked Questions

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General

Reader? A **SharePoint** Framework **web part** from Vitextra that shows the items of one or more RSS feeds on a modern **SharePoint Online** page or in **Microsoft Teams**: merged into one **list**, with source tabs, category filters, search, three layouts and automatic refresh. Overview: KB10366. RSS Reader. Solution Overview.

Why is there no RSS web part in modern SharePoint? Modern SharePoint does not include a built-in RSS web part. The classic **RSS Viewer** is available only on classic pages. For available alternatives, see KB10368. RSS in Modern SharePoint Online: Why There Is No Built-in Web Part and What to Use Instead.

Does it work on SharePoint Server or on classic pages? No. RSS Reader is for modern pages in SharePoint Online and for Microsoft Teams.

Feeds and sources

Which feed formats are supported? RSS and Atom, including the common extensions: Media RSS images, Dublin Core authors, iTunes podcast artwork and categories.

How many feeds can one web part show? There is no fixed limit. Every feed is downloaded on each load and refresh, so three to six per web part is a practical range; use several web parts for more.

Can I show a feed from our intranet or from behind a VPN? No. The feeds are downloaded by the Vitextra feed service from the internet, so the feed must be publicly reachable. For internal content, publish it as SharePoint news or copy it into a list with **Power Automate**.

Can I show a feed that needs a login, or one with a personal token in the address? The service does not offer interactive sign-in or configurable feed credentials. Do not use personal tokens in feed addresses: these addresses are shared with the service and everyone who can read the page.

A source I added does not appear. Why? The source may be unavailable, its address may not point to a valid feed, or it may contain no items. Sources without items are not shown in the source tabs. See KB10373. Why Doesn't My RSS Feed Load? Troubleshooting RSS Reader.

Where do I find the feed address of a website? Look for the RSS icon or an "RSS" / "Feed" link, usually in the footer; many sites also use `/feed`, `/rss` or `/rss.xml` after the **site** address. The address returns XML when opened in a browser.

Items and display

How often do the items refresh? On every page load, and - with **Auto Refresh** on - every 1 to 7 minutes while the page is open. A cache no older than 30 minutes can be reused while fresh items load; this is not a deletion deadline. KB10371. Feed Sources, Sorting, Automatic Refresh and Caching in RSS Reader.

How many items are shown? Up to the **Items Shown** value (1–40), applied after the reader's source, category and search filters.

Which layouts are there? *Compact* (one line per item), *Newsletter* (thumbnail, title, description, tags, date, author) and *Cards* (tiles with a large image). See KB10370. RSS Reader Layouts: Compact, Newsletter and Cards.

Where do the images come from? From the feed item: Media RSS elements, podcast artwork, or the first picture in the description. Items without a picture in the feed are shown without one. Prefer HTTPS feed addresses with HTTPS images. Browsers may upgrade HTTP image requests to HTTPS or block them; use direct HTTPS image addresses for reliable display.

Can readers filter the list? Yes, when the editor turns the controls on: source tabs (**Filters**), clickable category tags (**Category**) and a **Search box**. The filters work on the loaded items and change nothing for other readers. Guide: KB10369. RSS Reader: A Quick Guide for End Users.

Can items be sorted by source? Yes: **Sort order** offers *Newest first*, *Oldest first* and *By source* (grouped by feed, newest first in each group).

Why are some titles dimmed? Those articles have already been opened in this browser. The web part uses the browser's visited-links memory; it does not record what anybody reads.

Does the web part show the full article? No. It shows the title, the description from the feed, the date, the author and the picture; the title links to the full article on the publisher's site, which opens in a new tab.

Does it follow our site theme and dark mode? Yes - colors, section backgrounds, the site font, full-width sections and the light and dark themes of Teams.

Microsoft Teams

Can I use RSS Reader in Teams? Yes, as a tab in a channel (with its own feeds) and as a personal app in the left rail (with one configuration for the whole organization).

Setup: KB10372. How to Add RSS Reader to Microsoft Teams.

Why does the personal app show the sample feeds? The saved personal-app configuration may be missing or could not be loaded. Configure the web part on a page and click **Save Settings** in the **Personal app (Microsoft Teams)** group.

Can every user choose their own feeds in the personal app? No. The personal app uses the configuration saved by the administrator for the **tenant**. Users switch sources, filter and search within it.

Permissions, security and data

Which permissions does the package request? None. Nothing appears on the **API access** page, and the web part reads nothing from SharePoint or **Microsoft Graph**.

What is sent to Vitextra? The addresses of the configured feeds and the technical identifiers of every Vitextra web part - Tenant ID, the object ID of the user, the site address, the product and version - for the feed service, the license check and usage telemetry. No content of your tenant. Details: KB10374. Privacy and Security in RSS Reader: How Feeds Are Loaded and What Is Sent.

Is the HTML of the feeds safe? The web part displays feed descriptions as plain text instead of inserting feed HTML into the page. Images and links still refer to external publishers. The image filter is not a general tracking blocker; see the rendering details in KB10374.

What is stored where? The configuration is in the web part properties on the page; the Teams personal-app configuration is stored by the Vitextra service for your tenant. A cache no older than 30 minutes can be reused while fresh items load; this is not a deletion deadline.

Which hosts must our firewall allow? `vitextra.com`, `static.vitextra.com` and `vitextra-storage.azureedge.net`, plus the publishers' hosts for the images.

Licensing

Is there a trial? Yes - 14 days with all features, starting automatically when the web part is first used in the tenant. Afterwards the web part shows a license message until a subscription is assigned; see KB10364. What Happens When Your Vitextra Trial or Subscription Expires.

How is RSS Reader licensed? Per **Microsoft 365** tenant, regardless of the number of users, sites, pages or feeds, for SharePoint Online and Microsoft Teams together.

Purchase and activation: KB10206. Vitextra Licensing and Account: How to Buy and Activate a License.

Where do I see the version and the license status? In the **About** group at the bottom of the property pane: product version, status (*Trial version*, *Active*, *Expired*) and the Tenant ID.

Terms

List
A list is a storage unit in SharePoint. A list can contain columns of different types, content types, and views. A document library is a special type of list and therefore inherits the functionality of a list.

Microsoft 365
Microsoft 365 is a cloud-based subscription service that combines productivity apps such as Word, Excel, PowerPoint, and Outlook with cloud services such as SharePoint, OneDrive, Teams, and Exchange Online, together with advanced security and device management.

Microsoft Graph
Microsoft Graph is a REST API secured with Microsoft Entra ID (formerly Azure Active Directory) and OAuth 2.0. It provides a single endpoint for accessing data and services in Microsoft 365, such as SharePoint, Outlook, OneDrive, Teams, and others.

Microsoft Teams
Microsoft Teams is a chat-based collaboration platform for business communications with features for online meetings, live events, and document sharing.

Power Automate
Microsoft Power Automate is a cloud-based service that allows users to create automated workflows between applications and services. It enables the automation of repetitive tasks and processes, such as data collection, notifications, and approvals, without the need for extensive coding knowledge.

SharePoint
SharePoint is a web-based collaboration platform that provides content management, document management, workflow applications, search, and other tools that empower employees and teams to work together. SharePoint is also a secure place to store, organize, and access shared information.

SharePoint Online
The cloud version of SharePoint, a web-based collaboration platform within Microsoft 365 that provides an extensive range of capabilities to store, share, and manage the

digital information, content, and knowledge of an organization.

Site
A SharePoint site is a container for information within the SharePoint platform. Sites typically offer features such as document libraries, lists, calendars, discussion boards, and workflows, facilitating collaboration, communication, and document management within teams or across departments. Sites can be customized and configured to suit the specific needs and workflows of an organization.

Tenant
A Microsoft 365 tenant is a dedicated instance of Microsoft 365 services. The tenant holds the organization's information, such as users and domains (Microsoft Entra ID), configurations, subscriptions, and services. An organization receives a tenant by signing up for Microsoft 365 services.

Web Part
A web part is a primary building block of functionality or content placed on a SharePoint page. Some web parts support customization, such as configuring the web part or changing its appearance.