KNOWLEDGE BASE ARTICLE

How to Add, Edit and Delete Entries in Password Vault

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Before you start

Each entry in Password Vault holds one set of credentials: a name, a user name, a password and, optionally, a web address, a folder, tags and notes. Entries are saved to your personal, encrypted vault file in your OneDrive, so they appear on every page and **Teams tab** where the Password Vault **web part** is placed - and only for you. Nothing is stored in **SharePoint** lists or on Vitextra servers (see KB10453. Where Password Vault Stores Your Passwords: The OneDrive App Folder and KB10363. Where Vitextra Products Store Your Data: Privacy, Data Residency and GDPR).

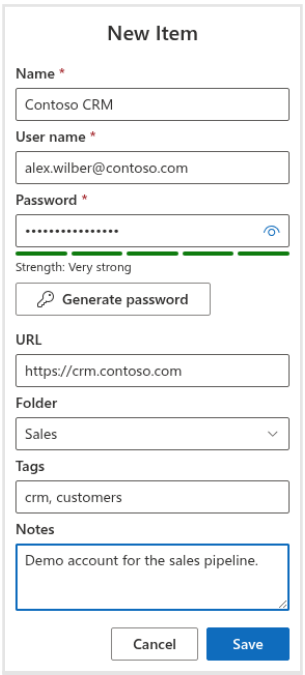
Creating, editing and deleting entries require an unlocked vault. While the vault is locked, the web part shows the **Enter PIN** prompt instead of the **list**, and the **New Item** button is not displayed; type your four digits once, and all actions are available without asking for the PIN again. If you have not created a PIN yet, see KB10442. How to Set Up Your PIN in Password Vault.

Adding an entry

1 Click **New Item** at the top of the web part.
2 In the **New Item** dialog, fill in **Name**, **User name** and **Password** - these three fields are required.
3 Optionally fill in **URL**, **Folder**, **Tags** and **Notes** (see the field reference below).
4 Click **Save**.

The dialog closes, the message *New item has been created*. appears and the entry is added to the list. The list is sorted by name; entries marked as favorites are always shown first.

If you click **Save** while a required field is empty, the dialog stays open and shows *A name must be specified* under **Name** or *This field is required* under **User name** or **Password**. Leading and trailing spaces in **Name** and **User name** are removed when the entry is saved, and a value of spaces only counts as empty. The password is saved exactly as typed. **Cancel** closes the dialog without saving anything. The dialog can be moved on the page by dragging it.



The New Item dialog

Field reference

The **New Item** and **Edit Properties** dialogs contain the same fields, in this order:

Field	Required	Maximum length	What to enter
Name	Yes	200 characters	A name you will recognize the entry by, for example *Contoso CRM*. The placeholder reads *Input title here...*. The list is sorted by this field and it is searched.
User name	Yes	200 characters	The login for the account - a user name or an e-mail address (placeholder *someone@example.com*).
Password	Yes	100 characters	The password. It is masked while you

Field	Required	Maximum length	What to enter
			type; the eye button at the end of the field shows it.
Strength	-	-	Not a field: a five-segment meter with the label *Strength:* ... that appears under the password as soon as it is not empty. See KB10446. Password Strength Meter in Password Vault: What the Levels Mean.
Generate password	-	-	A button that opens the password generator and puts a random password into the **Password** field. See KB10445. How to Generate a Strong Password with the Password Vault Generator.
URL	No	500 characters	The address of the site or service (placeholder *https://*). In the expanded entry it is shown as a link that opens in a new tab.
Folder	No	-	Select an existing

Field	Required	Maximum length	What to enter
			folder from the list or type the name of a new one (*Select or type a folder name*). Folder names are not case-sensitive: if you type the name of an existing folder in a different letter case, the entry is saved in the existing folder. One folder per entry.
Tags	No	200 characters	Any number of keywords, separated by commas or semicolons (*Separate tags with commas*). Spaces around tags are trimmed, empty tags and duplicates (regardless of letter case) are removed.
Notes	No	500 characters	Free text on several lines; line breaks are kept when the entry is shown.

The fields do not accept more characters than the maximum length. Folders and tags are covered in detail in KB10447. Organizing Entries with Folders and Tags in

Password Vault.

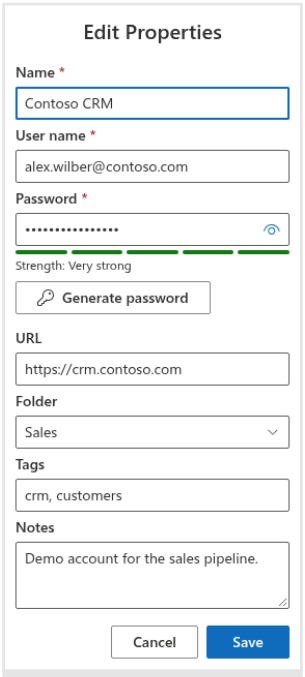
Warning

While the vault is locked, the web part shows no entries at all. Once it is unlocked, **Name**, **User name**, **URL**, **Folder**, **Tags** and **Notes** are shown in the list or in the expanded entry to anyone who can see your screen; only the password stays masked until you show it. Do not put secrets such as recovery codes, security answers or a second password in **Notes**.

Editing an entry

1 Click the entry in the list to expand it.
2 Click **Edit** at the bottom of the expanded entry.
3 The **Edit Properties** dialog opens with the current values of all fields, including the password. Change what you need.
4 Click **Save**.

The dialog closes and the message *Save successful.* appears. The entry keeps its favorite mark and its creation date; its modification date is updated.



Editing an entry in the Edit Properties dialog

Note

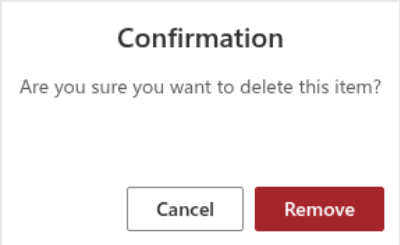
The vault locks automatically after 5 minutes without a click or a key press in the web part. If this happens while the **New Item** or **Edit Properties** dialog or the **Confirmation** dialog for removing an entry is open, the dialog closes without saving: changes you have not saved are lost and can no longer be saved after the lock. See KB10451. Automatic Lock: When Password Vault Asks for the PIN Again.

When you change a password in the vault, remember to change it on the site or service as well - Password Vault only stores credentials, it does not change them anywhere else.

Deleting an entry

1 Click the entry in the list to expand it.
2 Click **Remove**.
3 In the **Confirmation** dialog - *Are you sure you want to delete this item?* - click **Remove** to delete the entry, or **Cancel** to keep it.

The entry disappears from the list and the message *The item has been deleted.* appears.



Confirming the deletion of an entry

Warning

Deletion is permanent. Password Vault has no recycle bin and no undo: once you confirm, the entry is removed from your vault file. If you may still need the credentials, copy them somewhere safe first.

Status messages

After each change, a message bar appears under the buttons at the top of the web part. It disappears after 3 seconds; you can also close it with its close button.

Message	Meaning
New item has been created.	The new entry has been saved to your vault.
Save successful.	The changes to the entry have been saved.
The item has been deleted.	The entry has been removed from your vault.
Sorry, something went wrong. Please refresh the page and try again. (red)	The vault file could not be saved in your OneDrive. When creating or editing, the dialog stays open with your values; click **Save** again or reload the page (unsaved values will be lost). If the error persists, see KB10459. Why Password Vault Does Not Load: "Something Went Wrong" and Permission Errors.

Using the vault on more than one device

Each save is sent together with the version of the vault file it is based on. If your vault is open in two places at once - for example on a SharePoint page in your laptop browser and in the **Teams app** on another computer - and the vault has been saved in the other place in the meantime, the web part loads the latest file and applies your change to it. Changes to other entries made on the other device are therefore kept. If both sessions edit the same entry, the later successfully saved draft replaces that entry; individual fields are not merged. They are not shown in the open page right away, though: they appear after your next save or unlock, when you click **Refresh** (the circular arrow button at the top right of the web part) or when you reload the page.

Note

If the PIN changes or the vault is reset on another device, the open page detects this the next time it loads the latest file, such as during Refresh, a PIN check or a save conflict. It then leaves the unlocked state and shows the appropriate PIN or setup screen. Other pages receive no immediate notification.



The Refresh button reloads the vault file

Tip

To find entries quickly as your vault grows, mark the ones you use often as favorites and use search and the filter - see KB10448. Favorites in Password Vault: Keeping Frequently Used Entries at the Top and KB10449. Searching and Filtering Entries in Password Vault. To use a stored password, see KB10444. How to View and Copy a Password or User Name in Password Vault.

Terms

List
A list is a storage unit in SharePoint. A list can contain columns of different types, content types, and views. A document library is a special type of list and therefore inherits the functionality of a list.

SharePoint
SharePoint is a web-based collaboration platform that provides content management, document management, workflow applications, search, and other tools that empower employees and teams to work together. SharePoint is also a secure place to store, organize, and access shared information.

Teams App
A Teams app is an application that extends Microsoft Teams with capabilities such as tabs, bots, message extensions, and meeting extensions. Teams apps are distributed as app packages through the Teams app store, AppSource, or the organization's catalog.

Teams Tab
A tab in Microsoft Teams is a page that is embedded in a channel, chat, or meeting and displays web content or an app, such as a SharePoint page or a custom application, at the top of the conversation.

Web Part
A web part is a primary building block of functionality or content placed on a SharePoint page. Some web parts support customization, such as configuring the web part or changing its appearance.